

POINT MALL

TERMS & CONDITIONS



Introduction

The STARTRADER Point Mall Promotion (“Promotion”) is organized by STARTRADER (the “Company”) and is subject to these Terms and Conditions.

By participating in the Promotion, participants agree to be bound by these Terms and Conditions and any decisions made by the Company, which shall be final and binding in all respects.

Applicable regions

China, Thailand, Malaysia, India, MENA

Eligibility

1. This Promotion is open only to clients who have successfully registered and verified their trading accounts with STARTRADER. Both MT4 and MT5 trading accounts are eligible to participate.
2. Accounts designated as Cent accounts, Cryptocurrency account, PAMM, and MAM shall be expressly excluded from participation in this promotional event.
3. Employees and immediate family members of the Company are not eligible to participate in the Promotion.
4. Participants must comply with all applicable laws and regulations to be eligible for the Promotion.

Conditions for earning points

1. To participate in this promotion, client must opt-in to be part of this Promotion by confirming his or her decision via client portal.
2. Once a Point mission has been accepted, it cannot be released or canceled until it has been successfully completed. If the client fails to meet the required trading volume for the mission, no points will be awarded.

3. After meeting the trading volume requirement of the Point mission, clients must claim their points via the client portal before they can be used for redemption.
4. Points must be claimed within the specified timeframe, as indicated in the client portal. Failure to claim within this period may result in forfeiture of unclaimed points.
5. Trading volume accumulated before opting in will not be counted towards the Promotion.
6. Only trading volume that meets the Promotion's Terms and Conditions will be eligible for point calculation.
7. All trades from accounts registered under the same participant's name will be accumulated for point calculation.
8. Upon approval of a gift redemption request, delivery will be arranged within 10-15 business days following the review. A shipping notification will be sent via the Point Mall system. Participants are responsible for monitoring updates through the system.
9. Points do not expire and will continue to accumulate in the participant's personal points account.
10. Eligible trades include FX pairs, XAUUSD, XAGUSD, and CL-OIL (1000 buckets) where 1 lot traded on MT4 equates to 1 standard lot.

Trades involving INDEX, various oil (UKOUSD, USOUSD, UKOUSDft, UKOUSD+, USOUSD+, UKOUSDft+) will be counted as 0.1 of a standard lot per lot traded on MT4.

Products not explicitly mentioned are excluded."

11. Only positions that have been closed shall be considered in the calculation of eligible transactions. Any positions that remain open will not be deemed as valid for the purposes of this promotion.
12. To qualify as eligible transactions for this promotion, positions must be held for a minimum duration of ten (10) minutes.

Redemption rules and limitations.

1. Accumulated points may be redeemed for goods in the Point Mall.
2. Participants can redeem gifts multiple times, provided they have sufficient points. Any remaining points will be retained for future use.
3. Prizes awarded under this Promotion are non-transferable, non-refundable, and cannot be exchanged for alternative prizes.
4. There are no restrictions on deposits or withdrawals during the Promotion period.

Publicity

1. By participating in the Promotion, participants consent to the use of their names, images, and likenesses for promotional and marketing purposes without any further compensation.
2. The Company reserves the right to publish the names and details of the winners on its website, social media platforms, and other marketing channels.

Limitation of Liability

1. This promotion cannot be used in conjunction with other credit bonus promotional privileges at the same time. If the company discovers that participants join the credit bonus promotion, they will be disqualified for the rewards.
2. The Company is not responsible for any technical, hardware, software, or network issues that may result in lost, incomplete, or delayed entries.
3. The Company shall not be liable for any loss, damage, or injury sustained by any participant or winner arising out of or in connection with the Promotion or any prize awarded under the Promotion.

4. The Company shall not be liable for any tax implications arising from the prizes awarded to the winners. Participants are solely responsible for any tax obligations related to the prizes.
5. If STARTRADER is unable to fulfill the delivery of the gift(s) to the client's address due to force majeure factors (e.g., incorrect email ID or other unforeseen circumstances), STARTRADER reserves the right to cancel the prize.
6. The listed prizes are subject to availability, and STARTRADER cannot guarantee their availability at the time of redemption. In the event that STARTRADER is unable to ship the prize under this promotion or if the prize is no longer available for purchase, clients acknowledge and agree to receive the equivalent value of the promotion in the form of a balance credited to their account.
7. STARTRADER is not responsible for the quality or after-sales issues related to event gifts.
8. The Company reserves the right to disqualify any participant who is found to have violated these Terms and Conditions or engaged in fraudulent activities.
9. During the promotion, STARTRADER reserves the right to deny the client's qualification for participation, deduct any improper profits, or even terminate the partnership with clients if any breach of these terms and conditions is found. Breach behaviors include (but are not limited to): using the same IP address to trade simultaneously, conducting multiple accounts (including STARTRADER internal accounts or between different brokers) for arbitrage, scalping, high-frequency trading, latency arbitrage, malicious hedging, trading oversized positions during trading hours, putting accounts under single exposure with multiple similar trades, trading products that are too concentrated and pose a high-risk condition, etc. (or when participating in the bonus promotion, if more than 70% of the account's trading volume is concentrated on a specific product or maintains a fixed trading direction).

Any termination of the partnership (including disqualification from events, deduction of improper profits, etc.) caused by improper trading shall be borne by the traders themselves. STARTRADER has sole discretion in determining trading methods. Additionally, for the protection of client rights and privacy, STARTRADER may not be able to provide relevant proof.

Clients participating in this event are considered to fully understand and accept the above content. If clients are judged to have engaged in improper trading behavior, they do not have the right to post malicious comments or engage in activities that would damage the reputation of STARTRADER on any social media or channels; otherwise, they will be held legally responsible.

10. If the account equity or net deposit is less than or equal to zero (≤ 0), STARTRADER reserves the right to withdraw the points.
11. In the event of any dispute arising out of or in connection with the Promotion, the decision of the Company shall be final and binding.
12. The Company reserves the right to amend, suspend, or terminate the Promotion at any time without prior notice.
13. Translations may vary slightly. In all instances, the English version shall prevail.

Risk Warning

STARTRADER provides leveraged derivative products including forex and CFD. Please note that leveraged products may NOT be suitable for all investors since these carry high level of risk to your capital and it is possible to lose more than your net deposit. It is your responsibility to fully understand that when trading on a margin or leverage basis, your capital is at risk, and carefully consider your investment objectives, trading knowledge, experience, and affordability. Please do not trade if you are unable to afford the loss that the trading may bring. It is recommended to seek independent and professional suggestions if you have any questions or concerns about the products STARTRADER provides.

Please note that STARTRADER do NOT intervene or take responsibility for the loss caused by following trading advice or copy trades.

